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May 8th, 2020

To Whom it May Concern:

As an owner and Operational Partner of a small business I am writing to offer my reference and recommendation to Sean McDowell.

Sean's relationship with our company began as a customer. We could tell from our interactions between him and our staff that he was the type of person that we wanted working for us. When an opportunity came up, we took a rare step for us and presented it to Sean knowing that he had the personality to interact with our customers and help us build the customer base that we need to grow.

I am not sure what type of business this letter will find itself to, and I know making donuts and coffee are not exchangeable skills to every industry, but being a new business we rely on our employees to create a brand and offer great service. From what I have witnessed of his performance I am confident that Sean would be an asset working with customers in any industry. He was always professional, punctual and what I believe to be his best quality he pays particular attention to detail.

In this social media driven world we live in, every product that goes into any customers hands has the potential to end up on a feed that could be beneficial or a detriment. Our business is no exception. We make and decorate donuts to order. The pace can get hectic and corners can easily be cut. Sean being the artist that he is, took pride in every donut he decorated. I never had to remind him that our company's reputation was on the line with every customer. He felt it.

Part of the business that we are looking to grow is our wedding catering. Sean was a perfect fit in this aspect because we knew that he would put our company's best foot forward. He would speak with the guests, make beautiful donuts and present himself in a professional manner. Losing someone like Sean was a loss for us, but hopefully our loss can be your gain.

Again, I realize that the skills he showed at Copper Top Coffee & Donuts may not directly relate to your workplace, but if you are looking for someone who will take pride in their work, treat each task you give him with the attention it deserves and is able to relate and interact with clients that will move your company forward, I would recommend Sean McDowell.

If you have any further questions please feel free to call/text Brian Iwakiri (206) 851-5299 or email info@coppertopcoffee.com.

Yours truly,

Brian Iwakiri
Partner | Copper Top Coffee & Donuts